

### **Minimum OS Requirement for DBS Vickers App**

To protect against security vulnerabilities and threats, the DBS Vickers App will require a minimum mobile operating system (OS) of Apple iOS 11 and Android 9. All clients are encouraged to update their mobile OS version before **29 June 2022**.

### **FAQs**

#### **Q: What will happen to the app if I do not upgrade before the mentioned timeline?**

A: Effective 30 June 2022, devices that have not been updated to the minimum OS required will no longer be able to log in to the DBS Vickers app.

#### **Q: I'm using an older phone model and I am unable to download the latest OS. Does this mean I can no longer use the app?**

A: If you are unable to use our app due to an older version of OS, you may continue to access our trading platform via digibank online or DBS Vickers official website.

#### **Q: Why is the app only supporting iOS 11/Android 9 and above?**

A: This is to protect our customers from any potential cyber security threats. Older OS tend to have security vulnerabilities that could be exploited easily.

#### **Q: How do I check the current OS version that I am using?**

A: You can check your OS version under your phone settings.